



Your business  
is our business.

REDACTED – FOR PUBLIC INSPECTION

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October 11, 2013

**By Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42  
2013 ETC Annual Report of Pulaski White Rural Telephone Cooperative, Inc.  
Study Area Code 320813**

Dear Ms. Dortch:

On behalf of Pulaski White Rural Telephone Cooperative, Inc. “Pulaski White”, JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.<sup>1</sup> Pulaski White seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is also being filed this date via the FCC’s Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<b>FCC Form 481 - Carrier Annual Reporting</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
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<010> Study Area Code	320813
<015> Study Area Name	PULASKI-WHITE RURAL
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Mark Dickerson
<035> Contact Telephone Number: Number of the person identified in data line <030>	574-595-7121
<039> Contact Email Address: Email of the person identified in data line <030>	mdickerson@pwrta.net

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting <span style="float: right;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice) <span style="float: right;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		
<300> Unfulfilled Service Requests (voice) <span style="float: right;">(attach descriptive document)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband) <span style="float: right;">(attach descriptive document)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed <span style="float: right;">0.0</span>		
<420> Mobile		
<430> Number of Complaints per 1,000 customers (broadband)	<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed		
<450> Mobile		
<500> Service Quality Standards & Consumer Protection Rules Compliance <span style="float: right;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 320813in510 <span style="float: right;">(attached descriptive document)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations <span style="float: right;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 320813in610 <span style="float: right;">(attached descriptive document)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice) <span style="float: right;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband) <span style="float: right;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates <span style="float: right;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <span style="float: right;">(if yes, complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability <span style="float: right;">(check to indicate certification)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <span style="float: right;">(attach descriptive document)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <span style="float: right;">(if not, check to indicate certification)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110> <span style="float: right;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers <span style="float: right;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	320813
<015>	Study Area Name	PULASKI-WHITE RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Mark Dickerson
<035>	Contact Telephone Number - Number of person identified in data line <030>	574-595-7121
<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrctc.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

[illegible]

[illegible]

[illegible]



<b>(900) Tribal Lands Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	320813
<015>	Study Area Name	PULASKI-WHITE RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Mark Dickerson
<035>	Contact Telephone Number - Number of person identified in data line <030>	574-595-7121
<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtc.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	320813
<015>	Study Area Name	PULASKI-WHITE RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Mark Dickerson
<035>	Contact Telephone Number - Number of person identified in data line <030>	574-595-7121
<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtc.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 481
<b>Lifeline</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<b>Data Collection Form</b>		July 2013

<010>	Study Area Code	320813
<015>	Study Area Name	PULASKI-WHITE RURAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Mark Dickerson
<035>	Contact Telephone Number - Number of person identified in data line <030>	574-595-7121
<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtc.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	320813in1210
		Name of attached document (.pdf)

<1220>	Link to Public Website	HTTP <a href="http://www.pwrtc.com/services/telephone/other-services-to-consider/">http://www.pwrtc.com/services/telephone/other-services-to-consider/</a>
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"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

**(2000) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	320813
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<035>	Contact Telephone Number - Number of person identified in data line <030>	574-595-7121
<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtc.net

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}


**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification


**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

- <2016> Certification Support Used to Build Broadband

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**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions


Name of Attached Document Listing Required Information

\_\_\_\_\_

**(3000) Rate Of Return Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	320813
<015>	Study Area Name	PULASKI-WHITE RURAL
<020>	Program Year	2014
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtc.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>	<p>Name of Attached Document Listing Required Information</p>	<input type="checkbox"/>
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} (3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) (3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>	<p>Name of Attached Document Listing Required Information</p>	<input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)  <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation (3018) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications (3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, (3022) Underlying information subjected to a review by an independent certified public accountant (3023) Underlying information subjected to an officer certification. (3024) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3025) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<p>320813in3017</p> <input type="checkbox"/> (Yes/No)  <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  <input type="checkbox"/>  <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	320813
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<030>	Contact Name - Person USAC should contact regarding this data	Mark Dickerson
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtc.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	320813
<015> Study Area Name	PULASKI-WHITE RURAL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Mark Dickerson
<035> Contact Telephone Number - Number of person identified in data line <030>	574-595-7121
<039> Contact Email Address - Email Address of person identified in data line <030>	mdickerson@pwrtrc.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) John Staurulakis, Inc. is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc.
Name of Reporting Carrier:	PULASKI-WHITE RURAL
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/10/2013
Printed name of Authorized Officer:	Mark Dickerson
Title or position of Authorized Officer:	President/CEO
Telephone number of Authorized Officer:	574-278-7121
Study Area Code of Reporting Carrier:	320813 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	PULASKI-WHITE RURAL
Name of Authorized Agent or Employee of Agent:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/10/2013
Printed name of Authorized Agent or Employee of Agent:	Alice Lewis
Title or position of Authorized Agent or Employee of Agent:	Manager
Telephone number of Authorized Agent or Employee of Agent:	217-498-6863
Study Area Code of Reporting Carrier:	320813 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**Pulaski White Rural Telephone Cooperative Inc. demonstration of complying with applicable service quality standards and consumer protection rules:**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

**Pulaski White Rural Telephone Cooperative Inc.** (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Indiana Code (IC) and Indiana Administrative Code (IAC). These obligations include, but are not limited to, the following: (1) adherence to Indiana state consumer protection requirements governing telephone providers which include Quality of Service rules as identified in IC 8-1-17.5-24, and Compliance with Anti-Slamming and Anti-Cramming Procedures as adopted in IC 8-1-29-5, Rule 1.1 170 IAC 7-1.3-8.1; (2) truth-in-billing

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.



requirements as required in Rule 1.3 170 IAC 7-1.3-6; and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

**Pulaski White Rural Telephone Cooperative Inc. demonstration of ability to function in emergency situations:**

**Pulaski White Rural Telephone Cooperative Inc.** (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and Rule 1.2, 170 IAC 7-1.2-18 of the Indiana Administrative Code. The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. In accordance, and compliance, with Rule 1.2, 170 IAC 7-1.2-18, all switching offices or equivalent with installed emergency power generating equipment have a minimum of three (3) hours battery capacity; switching offices or equivalent without installed

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

emergency power generating equipment have a minimum battery capacity of five (5) hours.

REDACTED - FOR PUBLIC INSPECTION

# Pulaski/White

## RURAL TELEPHONE COOPERATIVE

Phone: 574.278.7121 Toll Free: 800.760.0848

Fax: 574.278.8448

HOME  
WEBMAIL  
CONTACT US  
INFORMATION  
SCHOLARSHIPS  
PAYMENTS  
SERVICES



### Other Services To Consider

Additional services are available as well. Take a look and see how we can help you manage your life!

#### Directory Assistance

Just dial 4 1 1, whether it is a local or long distance number. There is a charge of \$0.45 for each local number and \$0.70 for each long distance number.

If at any time you need the services of an operator to place or complete a call, dial "0". The charge for this is an additional \$0.10 per minute.

For the telephone numbers of those businesses and individuals who have "800" numbers, dial 800.555.1212. There is a nominal charge for each call.

#### Customer Originated Trace

This feature allows you to have a harassing or nuisance call tracked.

- To use Customer Originated Trace, while you are still on the phone with the caller, depress the switch-hook or receiver button and release quickly. Listen for a special dial tone. (Or, if you have already hung up, just pick up the receiver again and listen for a normal dial tone.)
- Dial \* 5 7. Listen for a confirmation announcement that the last call has been traced. Hang up.
- The number you traced will be recorded at Pulaski/White. Contact the County Sheriff's office to follow up on this matter and press charges. Information will not be provided to the customer (you).
- There is a \$10.00 charge each time this feature is used.

#### Double Listed Number

For \$1.00 per month, you can have your telephone listed under two names in the Pulaski/White directory.

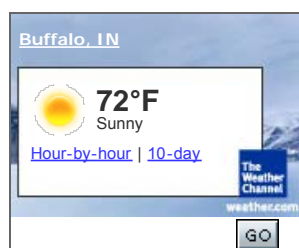
#### Inside Wire Maintenance Plan

For pennies a day (\$2.00 per month), this plan covers repair of any station wire and/or jacks with no additional charge for materials or labor. A 30-day grace period applies upon sign-up. If you do not subscribe to Inside Wire Maintenance, you will be charged for service calls, both labor and materials.

#### Lifeline Assistance Program

Indiana offers a low income assistance program, called Lifeline Assistance, to help low income families afford landline telephone service. To be eligible, you must meet the low-income eligibility criteria established by the Indiana Utility Regulatory Commission (IURC) and live within the Pulaski/White service area. To be eligible for this program a customer must be a participant in one of the following programs:

- Medicaid
- Food stamps
- Supplemental Security Income (SSI)
- Federal public housing assistance of Section 8 (a Federal Housing Assistance Program administered by the Department of Urban Development)
- Low Income Home Energy Assistance Program (LIHEAP)



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National School Lunch Program

- Temporary Assistance to Needy Families (TANF)
- Threshold of 135% of the Federal Poverty Guidelines (FPG).

Lifeline Assistance reduces an eligible customer's monthly Local Line Charge by \$9.25.

Other free services are available and service and installation fees will apply. Contact 888.830.6425 for more details and to sign up for the Lifeline Assistance Program.

**Unlisted Telephone Number**

For \$1.00 per month, you can keep your telephone number from being given out through directory assistance, and you can keep it out of the printed telephone directory.

**Vacation / Winter Rate**

This feature is available to assure your number is held for you during extended periods of absence. Local access rates are reduced to \$9.00 per month; end user charges and miscellaneous rates are half-priced. A \$15.00 service order fee is charged upon return to regular service. The maximum period of time this feature can be used is six (6) months within a 12-month period.

**Vanity (Specific) Numbers**

For \$25.00, we will research the availability of specific 800 numbers. Activation is another \$25.00.



Phone: 574.278.7121  
Toll Free: 800.760.0848.  
Fax: 574.278.8448.  
Office Hours: M-F 8am - 4:30pm



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# Pulaski/White

## RURAL TELEPHONE COOPERATIVE

Phone: 574.278.7121 Toll Free: 800.760.0848

Fax: 574.278.8448

HOME  
WEBMAIL  
CONTACT US  
INFORMATION  
SCHOLARSHIPS  
PAYMENTS  
SERVICES



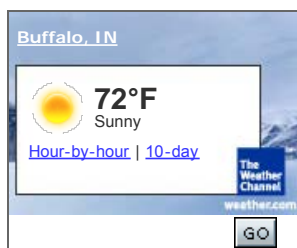
### Telephone

#### Long Distance Rate & Coverage Area

**6.5¢** per minute

Available in:

Burnettsville (826), Buffalo (278), Idaville (943), Kewanna (653), Monon (253), Monterey (542), Monticello (583), Royal Center (643), Star City (595), and Winamac (946).



#### Calling Plans

Long Distance Plans >>

Bundle Pricing >>

**UNLIMITED** local calling  
**\$18.25** per month

#### Directory

The Pulaski/White directory includes residential listings for Buffalo, Star City, Winamac, Monticello, and Idaville, including business listings. Directories are delivered each year to your home and are also available at our office in Star City and at the Buffalo Country Market.

Online Directory >>

#### Free Features

- \*67 Caller ID Blocking
- 211 Helpline
- 611 Pulaski/White
- 711 Relay Indiana
- 811 Know What's Below. Call Before You Dig.
- Toll-Free Number
- Blocking Options
- Do-Not-Call Registry

Free Calling Features >>

#### Additional Features

- Anonymous Call Rejection
- Automatic Call Back
- Automatic Recall

Calling Features  
Pricing

>>

- Call Forward Busy
- Call Forward Don't Answer
- Call Forwarding
- Cancel Call Waiting
- Call Waiting ID
- Caller ID Name & Number
- Caller ID Number
- Caller ID Blocking
- Directory Number Hunt
- Distinctive Ring
- Simultaneous Ring
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling
- Warm Line

Calling Features Info

>>

Other Services To Consider

- [Directory Assistance](#)
- [Customer Originated Trace](#)
- [Double Listed Number](#)
- [Inside Wire Maintenance Plan](#)
- [Lifeline and Link-Up](#)
- [Unlisted Telephone Number](#)
- [Vacation / Winter Rate](#)
- [Vanity \(Specific\) Numbers](#)



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**PULASKI WHITE RURAL TELEPHONE COOPERATIVE, INC. (SAC 320813)**

**ATTACHMENT - LINE 3012**

**ATTACHMENT REDACTED IN ENTIRETY**